

## Heat-only Thermostat with Touchscreen technical bulletin

### Affected product

Heat-only Thermostat with Touchscreen  
(A3100101)

### Issue

Bubbles on the display

### How to identify

A bubble or bubbles are appearing in the polycarbonate display.

### Cause

The thermostat's mounting surface is uneven, creating a kink on the case.

### Resolution

- Squeeze the sides of the thermostat case. (This can sometimes provide permanent relief.)
- Remount the thermostat or loosen the screws or mounting hardware attaching the thermostat to the wall.
- If the above measures only provide temporary relief, return the thermostat through Uponor's Return Material Authorization (RMA) process for replacement.

**Note:** Uponor is updating the dimensional tolerances on the display to address this issue.

For further assistance, contact Uponor Technical Services at 888.594.7726 (U.S.) or 888.994.7726 (Canada).



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