

Heat-only Thermostat with Touchscreen technical bulletin

Affected product

Heat-only Thermostat with Touchscreen
(A3100101)

Issue

Display counts down

How to identify

When the thermostat starts up, the display shows 9 and counts down to 1. Then, all the display icons illuminate and the countdown starts again.

Cause

An internal electronic switch used in a test mode has closed, triggering the countdown.

Note: This switch was removed after the initial production run.

Resolution

Return the thermostat through Uponor's Return Material Authorization (RMA) process for replacement.

For further assistance, contact Uponor Technical Services at 888.594.7726 (U.S.) or 888.994.7726 (Canada).



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