# UPONOR PRODUCT WARRANTY CLAIM TESTING REQUIREMENTS

Refer to the following requirements to properly submit Uponor product for evaluation. Note that failure to meet these requirements may result in inconclusive findings, and ultimately, denial of your claim.

### 1/2" to 1" Fitting

- 1. Include a minimum of 4" of pipe (14" or more is ideal) connected to the failed fitting port.
- 2. Ensure pipe sample from the failed port includes the date code and footage marker (see **Example 3**).
- 3. If the fitting is disconnected from the pipe, return all pieces of the assembly for evaluation.

#### 11/4" or Larger Fitting

- 1. Include a minimum of 7" of pipe (14" or more is ideal) connected to the failed fitting port.
- 2. Ensure pipe sample from the failed port includes the date code and footage marker (see **Example 3**).
- 3. If the fitting is disconnected from the pipe, return all pieces of the assembly for evaluation.

## Pipe Sample (All Sizes)

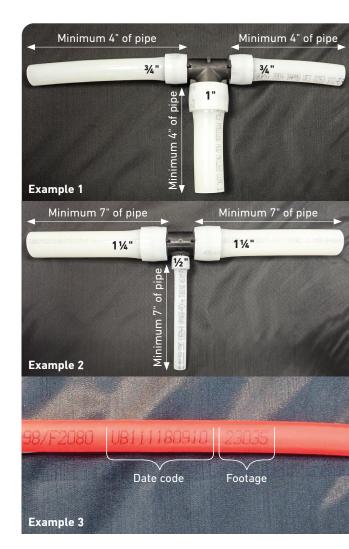
- 1. Include a minimum of 4" of pipe (14" or more is ideal) on either side of the pipe where the leak occurred.
- 2. Ensure pipe sample includes the date code and footage marker (see **Example 3**). A photo of the date code and footage marker is also acceptable.

#### **Uponor Warranty Claims**

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Together, we are leading with water. To learn more, visit uponor.com.

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